

XIANE HOMES

Fix it yourself. Or get it **fixed right**.

The Welcome Guide — DIY repairs, verified pros, and how to get the most out of Xiane in Lewisville & DFW.

What's inside

Five chapters · 7-minute read · One downloadable checklist

CHAPTER 1

Why Xiane Homes exists

We started Xiane because hiring a handyman in DFW shouldn't feel like a coin flip — and watching a 20-minute YouTube ad shouldn't be the price of fixing a leaky faucet. Xiane is a hybrid platform: honest DIY videos for people who want to learn, and verified local pros for people who just want it done.

Our promise

- No staged videos. No actors. Real fixes by real neighbors.
- Every pro is background-checked, licensed, and insured.
- Transparent pricing — see the full quote before you book.
- 30-day workmanship guarantee on every booked job.

CHAPTER 2

What we offer

DIY Video Hub	1,000+ short, honest repair videos across plumbing, electrical, carpentry, kitchens, bathrooms, outdoor, and smart-home.
Find-a-Pro	Snap a photo, describe the problem, get matched with a verified local pro in under 20 minutes (avg response time).
Live Service Map	See which pros are online right now near your zip code across Lewisville, Flower Mound, Plano, Frisco, Carrollton, Denton, Coppell, and The Colony.
Before & After Library	See real transformations from neighbors who used Xiane. The honest start, the gritty middle, the proud finish.
Weekly DIY Drop	One fix delivered to your inbox every Sunday morning. Short, useful, never spammy.

CHAPTER 3

Should I DIY or hire a pro?

A simple rule we live by: if it's under an hour, well-documented, and doesn't involve gas, water main shutoffs, or panel-level electrical — try the video first. Otherwise, book a pro and protect your weekend.

Job	DIY-friendly?	Typical time
Leaky faucet cartridge	Yes — beginner	12 min
Patch small drywall hole	Yes — beginner	15 min
Replace light fixture	Yes — intermediate	25 min
Install smart thermostat	Yes — intermediate	20 min
Rewire dead outlet	Caution — advanced	40 min
Water heater swap	Hire a pro	—
Panel upgrade	Hire a pro	—
Gas-line work	Hire a pro	—

CHAPTER 4

Booking a pro — what to expect

1. Describe it

Type the problem, or snap a photo. The clearer the photo, the more accurate the quote.

2. Get matched

You'll see 2–3 verified pros near you with ETA, hourly rate, ratings, and recent jobs.

3. Lock the quote

Pricing is transparent. The number you see is the number you pay — no door-step upcharges.

4. Track + chat

See your pro's ETA in real time and message them directly through the app.

5. Fixed

When the job's done, rate the pro. Every job is covered by our 30-day workmanship guarantee.

CHAPTER 5

The 10-minute home check-up

Do this once a season. Catches 90% of the slow, expensive problems before they become emergencies.

- **01.** Test every smoke and CO detector — press and hold the button.
- **02.** Run hot water in every sink for 30 seconds. Listen for groaning pipes.
- **03.** Open the cabinet under each sink. Feel the trap and supply lines. Dry?
- **04.** Flush every toilet. Watch the bowl refill — silent and stops cleanly?
- **05.** Walk the perimeter outside. Any wet spots near the foundation?
- **06.** Check the breaker panel. Anything warm, humming, or tripped?
- **07.** Test every GFCI outlet (kitchen, bath, garage, outdoor).
- **08.** Pull and inspect the HVAC filter. Dirty? Replace today.
- **09.** Check the water heater pan for moisture or rust.
- **10.** Look up at the ceiling in every room. Any new stains?

Save this guide. Share it with a neighbor.

Need a pro right now? Open the Xiane app or visit xianehomes.com and tap "Get Help Now."

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